Remove and re-add your profile in Outlook

Open the control panel and look for the Mail icon. You may have to view by Large icons, which is on the upper right hand side of the Control Panel window.

Click on Show Profiles.
Select the Profile and then click Remove. Once that is deleted click on Add.

Put in a Profile Name then click OK
Put in your starid@minnstate.edu in the into the E-mail Address box and then put in the Star ID password into both of the password boxes. Then click next.

Put your Star ID password in for any prompts that come up. Then click finish.